

THE EFFECTS OF ADVERTISING SPENDING AND EVENT SPONSORSHIP ON BRAND EQUITY IN THE ETHIOPIAN BREWERY INDUSTRY

Salelaw, Gashaw Tibebe

Research Scholar, School of Management Studies, Punjabi University, Patiala

Amanpreet Singh

Assistant Professor, School of Management Studies, Punjabi University, Patiala

ABSTRACT: *The field of branding and brand equity is new area of research in Ethiopia. The study adapts an exploratory approach to measure the effects of advertising spending and event sponsorship effect on consumer-based brand equity because there is no study conducted in the Ethiopia beer market. Accordingly, the study assumes advertising spending and event sponsorships affecting brand equity dimensions positively. Hence, a conceptual model has been built and structural equation modeling (SEM) is used to verify the model. A quantitative research was undertaken and a cross-sectional descriptive survey research design in nature was applied in the study. The study confirmed that from advertising spending intensity: television advertising spending has a positive effect on brand awareness; and outdoor advertising has a positive effect on brand awareness, brand association, and perceived quality. On the contrary radio advertising has a negative effect on perceived quality, and print advertising has a negative effect on brand awareness. Furthermore, event sponsorship has a positive effect on brand awareness and brand associations.*

KEYWORDS: Advertising Spending Frequency, Event Sponsorship, Brand Equity Dimensions, Ethiopia

INTRODUCTION

The effects of marketing strategies on the creation/building and management of consumer-based brand equity should be critically investigated and measured to know the return on marketing investments/marketing efforts productivity and to maintain the health of brand in the minds of consumer. Aaker (1991) claimed consumer-based brand equity dimensions have affected by a variety of marketing strategies like marketing communication strategies. Keller (2003) has also noted that the added value of the brand is the result of marketing strategies. Accordingly, companies designed different marketing strategies like marketing communication strategies and invest a huge amount of money to create and manage consumer-based brand equity in order to take the advantages from the concept because consumer-based brand equity is an ideal indicator of the performance of long-term marketing investments and an ideal goal to enhance sales and profits simultaneously (Baldinger, 1992).

Studies indicated that the individual contribution of marketing efforts like advertising spending intensity and event sponsorship on brand equity is unclear (Chu & Keh, 2006), and scholars have highlighted the need to examine the effects of these variables on the creation and management of brand equity (Netemeyer, et al., 2004). Besides, researchers vary in their opinions and attitudes towards marketing activities effect on brand equity (Dawar & Parker, 1994). Furthermore, marketing practitioners face a great challenge in deciding the optimal

marketing budget to the highest impact on the target market (Soberman, 2009) and the brand (Ataman, Van Heerde, & Mela, 2010). Thus, this study helped to have a better understanding on the role of marketing communication efforts on the creation and management of consumer-based brand equity.

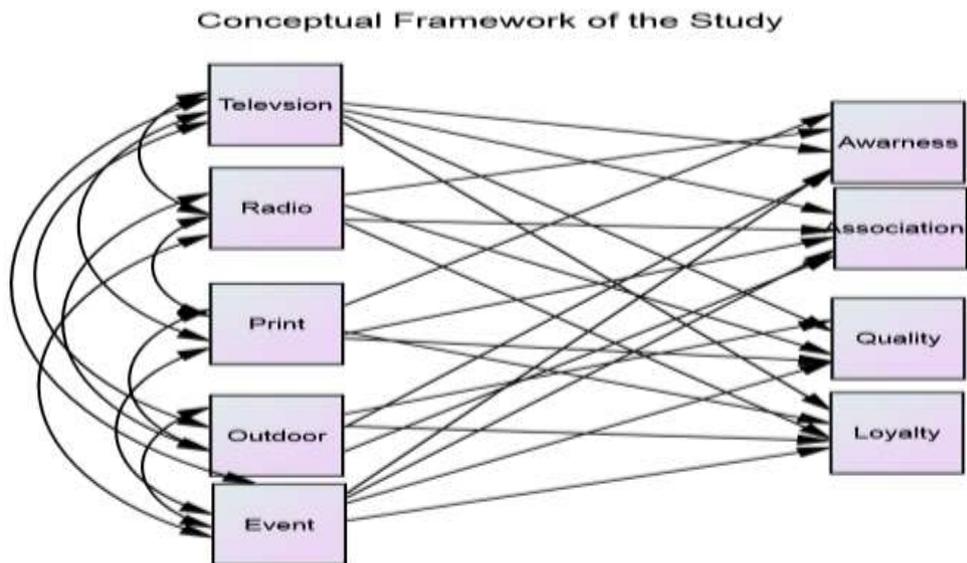
In the last 30 decades, a growing amount of attention has been devoted by academics and practitioners to the conceptualization, creating/building, measurement and management of brand equity (Aaker, 1991, 1996; Aaker & Keller, 1990; Keller K. L., 1993,1998; Ailawadi, Donald, & Scott, 2003; Netemeyer, et al., 2004; Erdem, Swait, & Valenzuela, 2006), all come up with several often divergent viewpoints on the content and meaning of brand equity (Vazquez, Del Rio, & Iglesias, 2002); the dimensions of brand equity; the factors that influence it; the perspectives from which it should be measured; and the way to measure it (Ailawadi, Donald, & Scott, 2003; Keller K. , 2003). Barwise (1993) also stated, even if the concept attracts many researchers, little conceptual development or empirical research has addressed which marketing activity builds brand equity. However, there is a general agreement that brand equity should be defined and measured in terms of marketing effects that can uniquely attributed to a brand (Keller,2003). All these issues motivated the resercher to contribute something to the academic world by undertaking a study on the developing market (Ethiopia) by considering beer as a prodcut category.

Furthermore, there is very little work concentrating on systematic investigations of the effects of advertising spending and event sponsorship on brand equity in brewery industry. Still, most of previous brand equity studies were conduct in Europe, USA and some part of Asia, even if they were conduct in other disciplines; their findings might not be generalized in the Ethiopian market without empirical testing. Dawer and Parker (1994) supported this idea by stated consumers in different part of the world's vary in their perception, attitude and behavior towards a certain marketing practices. The main purpose of this study is to examine the effects of advertising spending and event sponsorship on brand equity

LITERATURE REVIEW

Theoretical/Empirical Perspectives

The brand equity creation model of Yoo, Donthu and Lee (2000) that was developed on the basis of Aaker (1991) was expanded and used in the present study. Besides, the effects of selected marketing activities on the dimensions of consume-based brand equity were also investigated by Yoo, Donthu and Lee (2000). Hence, by adapted and extended Aaker (1991) and Yoo, Donthu and Lee (2000) works, the current study examined the effects of advertising spending and event sponsorship on brand equity.



Brand Equity

Creating and measuring brand equity is becoming a top agenda and more important in today's highly challenging and competitive market place due to its strategic role in gaining competitive advantage than before. It has well-recognized as one of the most valuable intangible assets by most firms (Hao, Gao, & Liu, 2007; Wang, Wei, & Yu, 2008; Erenkol & Duygun, 2010; Amini, 2012) and it is the incremental utility or value added to a product by its brand name (Kamakura & Russell., 1993; Park & Srinivasan, 1994; Rangaswamy, Burke, & Oliva, 1993; Keller K. , 2003; Park & Srinivasan, 1994; Yoo, Donthu, & Lee, 2000).

Aaker (1991, 1996) provided one of the most generally accepted and comprehensive definition of brand equity (Buil, de Chernatony, & Martinez, 2008), defined brand equity as "a set of assets (and liabilities) linked to a brand's name and symbol that add to (or subtract from) the value provided by a product or service to a firm and/or that firm's customers." Besides, Keller (1993) defined brand equity by considering its impact on consumer perception and behavior, and defined brand equity as "the differential effect of brand knowledge on consumer response to the marketing of the brand". These two definitions are the pioneering brand equity definitions and the base for the brand researchers. Hence, the current study bases the explanation of Aaker and Keller.

Strong brand equity leads to create value to the firm through charging premium prices, increase customer demand, brand extension become easier, communication campaign become more effective, better trade leverage, margin can be greater, companies become less vulnerable to competitors, lower price elasticity, greater competitiveness, generates a higher purchase intentions, and ultimately, higher profits and market value (Cobb-Walgren, Ruble, & Donthu, 1995; Agres & Dubitsky, 1996; Graeff, 1997; Bendixen , Bukasa , & Abraat, 2003) .

Perspectives of Brand Equity

Brand researchers applied different perspectives/approaches to investigate brand equity (Kotler & Keller, 2006). The most common perspectives are financial and consumer-based brand equity perspectives (Srivastava & Shocker, 1991; Zarantonello & Schmitt, 2013). The

financial-based perspective addresses the financial value of the brand and measures brand equity by calculating the net cash flows the brand created for the firm (Sequeira & Mohan, 2012). The consumer-based brand equity perspective on the other hand, focuses on the conceptualization and measurement of brand equity on individual consumer's context and consumer's response to brands and defines brand equity as the value of a brand to the consumers (Aaker D. A., 1991; Kamakura & Russell, 1991; Keller K. L., 2008). Hence, consumer based brand equity motivated the researcher to conduct a study in the Ethiopian brewery industry.

Conceptual Domain of Consumer-Based Brand Equity

Consumer-based brand equity is the study of brand equity from the perspectives of consumer's (Xu & Chen, 2010). It occurs when customers are familiar with a brand and hold favorable, strong and unique brand associations in their memory (Kamakura & Russell, 1991; Wang, Wei, & Yu, 2008). The brand has value for the firm, retailers and investors if and only if the brand has value for the customers and the consumer perceives value in a brand (Cobb-Walgren, Ruble, & Donthu, 1995). Furthermore, conceptualizing brand equity from customer perspective is useful in designing guidelines for marketing strategies and tactics and suggests areas where research can be useful in assisting managerial decision-making (Sequeira & Mohan, 2012). Due to these, the study focused on consumer perspective of brand equity.

Aaker (1991, 1996) conceptualized brand equity into five categories: perceived quality, brand loyalty, brand awareness, brand associations, and other proprietary brand assets. From these five brand equity dimensions, the first four represents customers' evaluations and reactions to the brand that can readily understood by consumers (Barwise, 1993; Yoo, Donthu, & Lee, 2000; Yoo & Donthu, 2001). Therefore, the operationalization of consumer-based brand equity can be divided into consumer perceptions (brand awareness, brand associations, and perceived quality) and customer behavior (brand loyalty) (Kazemi, Hosseini, & Moradi, 2013). These dimensions have been commonly accepted and used by many reserchers (Keller, 1993; Motameni & Shahrokhi, 1998; Yoo, Donthu, & Lee, 2000; Yoo & Donthu, 2001; Bendixen, Bukasa, & Abraat, 2003; Kim, Kim, & An, 2003). Hence, the current study conceptualize consumer-based brand equity as a four-dimensional model consisting of brand awariness, brand associations, percived quality and brand loyalty based on the previous consumer-based brand equity measurements.

Brand Awareness

Brand awareness is the first and an important component of brand equity (Aaker, 1991; Tong & Hawley, 2009). Brand awareness refers to "*the ability of potential buyers to recognize and recall brands as a member of a certain product category*" (Aaker, 1991). Keller (1993, 2003) also defined brand awareness as "*the consumer's ability to identify the brand under different conditions*". Collectively brand awareness can be grouped in to brand recall and recognition (Aaker, 1991; Keller, 1993; Rossiter & Percy, 1987; Liu, Liston-Heyes, & Ko, 2010). Hence, in the current study, brand awareness is conceptualized as consisting of both brand recall and brand recognition.

Brand Associations

Brand association is another important component of brand equity (Aaker, 1991; Keller, 1993). Brand association is "*anything linked in memory to a brand*" and "*the meaning of the brand*

to the customer” (Aaker, 1991). Keller (1993) also defined brand associations as “an impression based on other information that is, related to impressions created by the brand in the minds of consumers and that includes the brand’s meaning for the consumers”. Those information held on consumer mind may affecting the consumer’s buying decisions and they also may be the result of various marketing activities. A strong brand association can be viewed as “a sign of quality and commitment”, “leading customers to familiarizes purchasers with a brand”, as well as “helping them to consider it at the point of purchase” (Aaker D. A., 1991; Tong & Hawley, 2009; Yoo, Donthu, & Lee, 2000). The present study considered perceived value, brand personality and organizational associations as the three most important elements of brand associations affecting brand equity (Aaker, 1991, 1996; Sequeira & Mohan, 2012).

Percived Quality

Perceived quality is another important dimension of brand equity (Farquhar, 1989; Aaker, 1991,1996) and marketers across all product categories have increasingly recognized the importance of perceived quality in brand decisions (Morton, 1994). Perceived quality refers to “the consumer’s subjective judgment about a product’s overall excellence or superiority” (Zeithaml, 1988). In this instance, quality is considered as consumer-based brand equity variables which integrate perceptions and experiences of a consumer (Mutsikiwa, Dhliwayo, & Basera, 2013). The consumer’s opinion about the brand’s quality and its attributes with respect to its expected performance forms the measurement scale indicator of the brand quality perceived by individuals (Villarejo-Ramos & Sanchez-Franco, 2005).

Brand Loyalty

Brand loyalty is the heart and the major component of brand equity and defined as the attachment the customer has to a brand (Aaker, 1991). Developing and maintaining loyalty should be placed at the heart of marketing plans, especially in the face of highly competitive markets with increasing unpredictability and decreasing brand differentiation (Delgado-Ballester & Munuera-Aleman, 2001).

Brand loyalty is composed of two different components namely attitudinal (focusing on personal commitment to a set of unique values related to the brand) (Chaudhuri & Holbrook, 2001) and the tendency to be loyal to a brand (prioritizing the brand as the first choice for purchase) (Yoo & Donthu, 2001); and behavioral (focusing on product purchasing repetition or repeat buying behavior) (Dick & Basu, 1994; Taylor, Celuch, & Goodwin, 2004; Oliver R. L., 1999; Ehrenberg, Goodhardt, & Barwise, 1990). The present study conceptualize brand loyalty from attitudinal and behavioral perspectives.

The Effects of Advertising Spending on Brand Equity

Scholars indicated that advertising is a powerful way of communicating a brand’s functional and emotional benefits and values (de Chernatony, 2006), and consumers’ perception of advertising spending has a great effect on marketing success. When consumers’ perceive high spending on advertising, it will increase their level of confidence in the brand (Kirmani & Wright, 1989). Besides, advertising researchers have found that advertising intensity is very successful in generating brand equity (Boulding, Eunkyu, & Richard, 1994) because the frequency within which a consumer sees the advertising affects the effectiveness of the communication tools (Batra, Myers, & Aaker, 1996; Kotler P. , 2000).

Aaker (1991) also indicated that brand equity is the long-term outcome of advertising spending. Furthermore, studies indicated frequent advertising exposure that arises from advertising expenditures creating brand equity (Cobb-Walgren, Ruble, & Donthu, 1995; Yoo, Donthu, & Lee, 2000; Keller K. L., 2007; Tong & Hawley, 2009). Yoo, Donthu, and Lee (2000) also indicated perceptions of high advertising spending contribute to developing a more positive perception of brand quality.

However, advertising spending may not always create brand equity. As Keller and Lehmann (2006) have stated that the amount of financial investment in marketing does not guarantee success in terms of brand equity creation. The main reason can be advertising spending may reach a saturation point, the erosion of traditional advertising and over advertising (Chu & Keh, 2006; Wang, Zhang, & Ouyang, 2009).

Advertising is defined in the current study as customer's perceptions about advertising spending intensity on television, radio, print and outdoor (Cobb-Walgren, Ruble, & Donthu, 1995; Yoo, Donthu, & Lee, 2000). Hence, the present study adapted exploratory approach and assumes consumers' perception of a brand's advertising spending on television, radio, print and outdoor has a positive influence on brand equity dimensions, thereby affecting the creation of consumer-based brand equity in the Ethiopia beer market. Accordingly, the study proposed the following relationships.

Hypothesis 1: Consumers' perception of a brand's advertising (television, radio, print and outdoor) spending has a positive influence on brand equity dimensions.

The Effects of Event Sponsorship on Brand Equity

Marketing scholars have started to examine event sponsorship, part of event marketing, in terms of the persuasion process and the ability to positively affect the brand (Sneath, Finney, & Close, 2005; Martensen, Gronholdt, Bendtsen, & Jensen, 2007). To make sponsorship successful, marketers should choose appropriate events and the events must meet the marketing objectives and communication strategy defined for the market (Kotler & Keller, 2012). Research has suggested sponsorship is particularly useful in creating brand awareness and associations /image (Meenaghan T. , 1996; Hoek, Gendall, Jeffcoat, & Orsman, 1997; Gwinner & Eaton, 1999). Besides, Cornwell (1995) and Bennett (1999) have indicated a significant effect of sponsorship on brand recall; Pham and Johar (2001) has indicated the significant effect of sponsorship on brand recognition; and Gwinner and Eaton (1999) have indicated the significant effect of sponsorship on brand image. Furthermore, Crimmins and Horn 1996) indicated event sponsorship may increase perceived brand superiority (Crimmins & Horn, 1996).

The study adopted the definitions proposed by Meenaghan, (1998), "*sponsorship can be regarded as the provision of assistance either financial or in-kind to an activity by a commercial organization for the purpose of achieving commercial objective*". Hence, the present study examined the impact of event sponsorship, part of event marketing, on the creation of consumer-based brand equity which is largely under researched. Accordingly, the study proposed the following relationship.

Hypothesis 2: Consumers' perception of a brand's event sponsorship has a positive influence on brand equity dimensions.

METHODOLOGY

Research Design

A quantitative research was undertaken and a cross-sectional descriptive survey research design in nature was applied in this study. The current study also employed self-administered and person-administered survey to gather information from the sample respondents to test hypothesis that was developed based on theoretical framework. Researchers proposed the use of survey methods in brand equity studies (Keller, 1993).

Product Stimuli

Most of consumer-based brand equity studies were carried on for single products or general product (Kim & Hyun, 2011). The chosen beer brands were Bedelle Special beer, Dashen beer, Meta Premium beer, St. George beer and Walia beer brands, all brands are familiar and well known to Ethiopian consumers, which is an important criterion to understand consumer-based brand equity (Krishnan, 1996).

Scale Development

Bollen's recommendation is essential in order to develop the measurement process and the present study followed his three essential recommendations (Bollen, 1989). The first recommendation is, identify the dimensions and latent variables that represent the concept to be measured. The second is, create indicators based on the past theoretical positions and, the last is specify the relationship between the observable indicators or variables and the latent concepts or variables they are explain.

The study examined the perceived rather than actual marketing communication elements, due to the following two main reasons. The first one is, as it was stated in the works of Yoo, Donthu, and Lee (2000), it is not feasible to control actual marketing investments in the study. The second cited reason is, perceived marketing efforts plays a more direct role in the consumer psychology than actual marketing efforts (Yoo, Donthu, & Lee, 2000). They also claimed perceived marketing efforts have also a strong meaning and explain consumer behaviors more effectively than actual marketing efforts.

Dimensions of Brand Equity

The initial survey instrument to measure consumer-based brand equity was developed incorporating a total of twenty nine (25) items compiled from previous works and the researcher by considering the selected product category adapts the items based on the context of Ethiopian market. To measure brand awareness, the research adapted five items to measure brand awareness and nine items to measure brand associations. Measure of brand awareness were adapted from Aaker (1991), Yoo, Donthu, and Lee (2000) and Yoo and Donthu (2001) studies. To measure brand associations, nine items for which were developed based on Aaker (1996), Keller (1993), Pappu, Quester, and Cooksey (2005), Lasser, Mittal, and Sharma (1995), Yoo, Donthu, and Lee (2000) and Yoo and Donthu (2001) studies. The study adapts six items to measure perceived quality from Aaker (1991), Lasser, Mittal, and Sharma (1995), Yoo, Donthu, and Lee (2000), Yoo and Donthu (2001) and Pappu, Quester, and Cooksey (2005) studies. Based on the works of Yoo, Donthu, and Lee (2000), Yoo and Donthu (2001) and Pappu, Quester, and Cooksey (2005), five items were used to capture the consumer's overall commitment of being loyal to a focal brand.

Advertising and Event Sponsorships

Advertising spending was measured as the consumers subjective perceptions of advertising spending on for the focal brand. By adapting Yoo, Donthu, and Lee (2000), the study developed items for advertising spending. This study extend the general advertising spending scales to measure advertising spending on Television, Radio, Print and Outdoor. Furthermore, event sponsorship was measured as the consumers' subjective perceptions of relative frequency of sponsoring the event presented for the focal brand. A total of nine items were adapted to measure event sponsorships.

Sampling Design

This study used a sample of beer consumer to measure consumer-based brand equity and the target population of the study was defined as consumers of beer (18 years and above). Multi-stage sampling processes were employed to assure the sampling procedure and to get representative data from the target population. Besides, the research employed retail-outlets consumer intercept survey method to collect consumer information. The researchers also used stratified random sampling techniques to select sub-cities of Addis Ababa, the capital City of Ethiopia. Furthermore, to select the beer retail outlets in each sub-city, the researchers used simple random sampling technique. Still to select respondents, the research used a convenience-systematic sampling technique finally, 600 actual beer consumers were systematically selected by applying Israel (1992) formula.

$$n = \frac{z^2 \times p \times q}{e^2}$$

Where:

n = Sample size to be calculated

p = Percentage or presence of the study characteristics ($p = 0.5$, maximum variability)

$q = 1 - p$

e = Accepted margin of error ($\pm 4\%$ of precision)

$z = 1.96$ (95% of confidence level)

$$\text{Then } n = \frac{1.96^2 \times 0.5 \times (1 - 0.5)}{0.04^2}$$

$$n = 600$$

Data Collection Procedures

Five versions of the questionnaire were prepared, such that each version was customized for one to five brands. Except the brand name, all the question items were identical across the five versions of questionnaire. Each respondent completed only one version of the questionnaire and evaluated only one brand they consumed during the time of the study. Respondents needed to be aware of the focal brands on their questionnaire to be eligible for the study. Collection of the data took place at several retail beer outlets location of Addis Ababa (the Capital city of Ethiopia). Trained and experienced field workers in addition to the researcher collected the

data during 5 p.m. to 11 p.m. on Friday, Saturday and Sunday for three consecutive months (December, January and February 2014/15).

RESULTS

Normality Of The Data

Calculating the value of skewness and kurtosis is a common rule-of-thumb to examine normality of the data, and it is performed by running descriptive statistics. Tong (2006) stated skewness and kurtosis should be within the absolute value of 2 (+2 to -2 range) to indicate that the data are normally distributed (Table 1). Accordingly, normality analysis for 9 variables was conducted with SPSS 20. The value indicated that all the variables were normally distributed.

Table 1: Skewness and kurtosis

| Constructs | Skewness | Kurtosis |
|--|----------|----------|
| Perceived Advertising Spending: Television | -0.347 | 0.098 |
| Perceived Advertising Spending: Radio | -0.264 | 0.46 |
| Perceived Advertising Spending: Print | -0.178 | 0.222 |
| Perceived Advertising Spending: Outdoor | -0.304 | 0.141 |
| Perceived Event Sponsorship | -0.283 | 0.037 |
| Brand Awareness | -0.372 | -0.147 |
| Brand Associations | -0.433 | -0.037 |
| Brand Perceived Quality | -0.310 | -0.279 |
| Brand Loyalty | -0.215 | -0.722 |

Source: 2015 Survey Data

Reliability

Measure of the internal consistency of the constructs was calculated through Cronbach's Alpha, with a minimum criterion of approximately 0.70 (Nunnally & Bernstein., 1994; Hair, Black, Babin, & Anderson, 2010). In general, the Cronbach's alpha values for all the constructs were above the 0.70 threshold (Hair, Black, Babin, & Anderson, 2010).

Table 2: Cronbach's Alpha of Constructs

| Constructs | Number of Items | Cronbach's Alpha |
|--|-----------------|------------------|
| Perceived Advertising Spending: Television | 6 | 0.78 |
| Perceived Advertising Spending: Radio | 6 | 0.77 |
| Perceived Advertising Spending: Print | 6 | 0.77 |
| Perceived Advertising Spending: Outdoor | 5 | 0.80 |
| Perceived Event Sponsorship | 8 | 0.82 |
| Brand Awareness | 5 | 0.80 |
| Brand Associations | 9 | 0.79 |
| Brand Perceived Quality | 6 | 0.87 |
| Brand Loyalty | 5 | 0.86 |

Source: 2015 Survey Data

Confirmatory Factor Analysis

Table 3: Parameter Estimates for the Measurement Model of Advertising Spending and Event Sponsorship

| Item Code | Construct Statement | Standardized Loading | T-Values | Squared Multiple Correlation |
|---|---|----------------------|----------|------------------------------|
| Perceived Advertising Expenditure on Television Adv. (CR=0.98, AVE=0.89) | | | | |
| PAT2 | In general, I like the TV advertising campaigns for "X" | 0.63 | - | 0.40 |
| PAT3 | My opinion about "X" TV advertising is very high | 0.65 | 11.79 | 0.43 |
| PAT4 | I remember the last TV advertising campaigns for "X" | 0.58 | 10.77 | 0.33 |
| PAT5 | "X" is intensively advertised on TV. | 0.63 | 11.54 | 0.40 |
| PAT6 | The TV advertisement for "X" seem very expensive, compared to competing brands. | 0.44*** | 8.59 | 0.19 |
| PAT7 | The TV advertisement for "X" is seen frequently. | 0.70 | 12.27 | 0.49 |
| Perceived Advertising Expenditure on Radio Adv.(CR=0.98, AVE=0.91) | | | | |
| PAR2 | In general, I like the Radio advertising campaigns for "X" | 0.57 | - | 0.32 |
| PAR3 | My opinion about "X" Radio advertising is very high | 0.64 | 10.84 | 0.41 |
| PAR4 | I remember the last Radio advertising campaigns for "X" | 0.61 | 10.56 | 0.37 |
| PAR5 | "X" is intensively advertised on radio. | 0.68 | 11.22 | 0.46 |
| PAR6 | The radio advertisements for "X" seem very expensive, compared to competing brands. | 0.41*** | 7.82 | 0.16 |
| PAR7 | The radio advertisement for "X" is seen frequently. | 0.73 | 11.65 | 0.53 |
| Perceived Advertising Expenditure on Print Media (CR=0.98, AVE=0.90) | | | | |
| PAP2 | In general, I like the Print advertising campaigns for "X" | 0.59 | - | 0.35 |
| PAP3 | My opinion about "X" Print advertising is very high | 0.64 | 11.15 | 0.41 |
| PAP4 | I remember the last Print advertising campaigns for "X" | 0.47*** | 8.96 | 0.22 |
| PAP5 | "X" is intensively advertised in print publication. | 0.73 | 11.97 | 0.53 |
| PAP6 | The print advertisement for "X" seem very expensive, compared to competing brands. | 0.50 | 9.29 | 0.25 |
| PAP7 | The print advertisement for "X" is seen frequently. | 0.65 | 11.24 | 0.42 |
| Perceived Advertising Expenditure on Outdoor Adv. (CR=0.98, AVE=0.91) | | | | |
| PAO2 | In general, I like the outdoor advertising campaigns for "X" | 0.71 | - | 0.51 |
| PAO3 | My opinion about "X's" outdoor advertising is very high | 0.74 | 14.50 | 0.54 |
| PAO4 | "X" is intensively advertised in outdoor | 0.65 | 13.13 | 0.42 |

| | | | | |
|--|--|---------|-------|------|
| PAO5 | The outdoor advertisement for “X” seem very expensive, compared to competing brands. | 0.56 | 11.53 | 0.31 |
| PAO6 | The outdoor advertisement for “X” is seen frequently. | 0.67 | 13.44 | 0.44 |
| Perceived Event Sponsorship (CR=0.98, AVE=0.98) | | | | |
| PES2 | In general, I like the event sponsorship for “X” | 0.69 | - | 0.48 |
| PES3 | My opinion about “X’s” event sponsorship is very high | 0.60 | 12.40 | 0.36 |
| PES4 | I remember the last event sponsored by “X” | 0.40*** | 8.44 | 0.16 |
| PES5 | “X” sponsors many different events | 0.67 | 13.70 | 0.45 |
| PES6 | The event sponsorship for “X” is seen frequently in sports, music or other events | 0.65 | 13.41 | 0.42 |
| PES7 | I expect “X” to sponsor major events | 0.61 | 12.57 | 0.37 |
| PES8 | The event sponsorship for “X” is intensively used | 0.63 | 13.06 | 0.40 |
| PES9 | The event sponsorship for “X” seems more frequent, compared to competing brands. | 0.62 | 12.76 | 0.38 |

CR=Composite Reliability; AVE =Average Variance Extracted

Confirmatory factor analysis is a theory or hypothesis driven analysis technique and a special case of structural equation modeling that corresponds to the measurement model (McDonald, 1978). It is the best method to detect the uni-dimensionality of each constructs and to evaluate the items of the construct more thoroughly based on the correlation matrix of the items. A completely standardized solution produced by IBM SPSS AMOS 21 Maximum Likelihood Estimation Method showed that all twenty nine items were loaded highly on their corresponding factors. For the selected marketing communication elements, five indicator variables were the principal descriptors to measure the construct of advertising spending on television (PAT2, PAT3, PAT4, PAT5 and PAT7), for radio, five indicator variables (PAR2, PAR3, PAR4, PAR5 and PAR6), and for print media and outdoor advertising five indicator variables for each construct were the principal indicators (PAP2, PAP3, PAP5, PAP6 and PAP7; and PAO2, PAO3, PAO4, PAO5 and PAO6 respectively) were the principal indicators. Furthermore, for event sponsorship constructs seven indicator variables were the principal indicators (PES2, PES3, PES5, PES6, PES7, PES8 and PES9 respectively).

To measure brand equity dimensions, five indicator variables were available for brand awareness construct (BAW1, BAW2, BAW3, BAW4, and BAW5); nine for brand associations (BAS1, BAS2, BAS3, BAS4, BAS5, BAS6, BAS7, BAS8 and BAS9); for perceived quality, six (BPQ1, BPQ2, BPQ3, BPQ4, BPQ5 and BPQ6) and five indicator variables were the principal descriptors of brand loyalty (BLY1, BLY2, BLY3, BLY4 and BLY5). One loading per construct was set to the value of 1.0, to make each construct scale invariant, the variables with fixed loadings were PAT2, PAR2, PAP3, PES2, BAW1, BAS2, BPQ1, BLY5 and OBE4.

Table 4: Parameter Estimates for the Measurement Model of Brand Equity Dimensions

| Brand Awareness (CR=0.98, AVE=0.90) | | | | |
|---|---|-------|-------|------|
| BAW1 | I am aware of "X". | 0.69 | - | 0.47 |
| BAW2 | When I think of beer, "X" is one of the brands that comes to my mind | 0.65 | 12.95 | 0.42 |
| BAW3 | "X" is a brand of beer I am very familiar with | 0.77 | 14.63 | 0.59 |
| BAW4 | I know what "X" looks like. | 0.62 | 12.49 | 0.38 |
| BAW5 | I can recognize "X" among other competing brands of beer. | 0.66 | 13.15 | 0.43 |
| Brand Associations (CR=0.98, AVE=0.90) | | | | |
| BAS1 | Some characteristics of "X" come to my mind quickly. | 0.68 | - | 0.46 |
| BAS2 | I can quickly recall the symbol or logo of "X". | 0.56 | 11.85 | 0.31 |
| BAS3 | I have difficulty in imagining "X" in my mind. | -0.12 | -2.63 | 0.01 |
| BAS4 | Considering what I would pay for "X", I would get much more than my money's worth | 0.51 | 10.91 | 0.26 |
| BAS5 | "X" has a strong personality | 0.63 | 13.20 | 0.40 |
| BAS6 | "X" is interesting | 0.73 | 14.89 | 0.53 |
| BAS7 | I trust the company which makes "X" | 0.71 | 14.63 | 0.51 |
| BAS8 | I like the company which makes "X" | 0.65 | 13.51 | 0.42 |
| BAS9 | The company which makes "X" has credibility | 0.66 | 13.71 | 0.44 |
| Perceived Quality (CR=0.99, AVE=0.93) | | | | |
| BPQ1 | "X" is of high quality. | 0.73 | - | 0.53 |
| BPQ2 | The likely quality of "X" is extremely high. | 0.72 | 16.02 | 0.51 |
| BPQ3 | "X" is a quality leader within its category | 0.77 | 17.23 | 0.60 |
| BPQ4 | The likelihood that "X" will be satisfactory is very high | 0.73 | 16.37 | 0.54 |
| BPQ5 | Compared to its competitors, I appreciate "X" | 0.72 | 16.10 | 0.52 |
| BPQ6 | Compared to its competitors, I respect "X" | 0.72 | 16.00 | 0.51 |
| Brand Loyalty (CR=0.98, AVE=0.92) | | | | |
| BLY1 | I consider myself loyal to "X". | 0.77 | - | 0.57 |
| BLY2 | "X" would be my first choice. | 0.82 | 18.83 | 0.68 |
| BLY3 | I will not buy other brands if "X" is available at the store. | 0.73 | 16.74 | 0.53 |
| BLY4 | I will buy "X" again | 0.73 | 16.86 | 0.54 |
| BLY5 | I will suggest "X" to other consumers | 0.68 | 15.72 | 0.47 |

CR=Composite Reliability; AVE =Average Variance Extracted

Confirmatory factor analysis was suggested to delete items PAT6 ($\lambda = 0.44$), PAR6 ($\lambda = 0.41$), PAP4 ($\lambda = 0.47$), and PES ($\lambda = 0.40$) since their factor loadings (λ) values were less than 0.50 the minimum acceptable point (Fornell & Larcker, 1981). After this all other factor loadings (λ) were equal and above 0.50 and statistically significant. Fornell and Larcker (1981) argued that for the convergent validity the factor loadings and average variance extracted in structural equation modeling should be greater than 0.50. For all the constructs, the average variance extracted for each of the factors is calculated manually by using the formula suggested by Hair, Black, Babin and Anderson, (2010). Furthermore, to test hypotheses, the present study used a standardized loadings greater than 0.5 (the cut-off point), t-values greater than 2.0 (the minimum criteria), and a squared multiple correlation values of 0.4 and above (Taylor & Todd, 1995) (Table 3 & 4).

The measurement model in the present study was estimated by using the Maximum Likelihood Estimation Method, the most commonly used approach in structural equation modeling (Chou & Bentler, 1995), which is known to perform reasonably well under a variety of less-than-optimal conditions as an example of small sample size (Hoyle & Panter, 1995).

Table 5: Reported Values of Model Fit for the Measurement Model

| Fit Measures | Recommended Values | Values from the Model | Conclusion |
|---|--------------------|-----------------------|----------------|
| Chi-square (X^2) | $P \geq 0.05$ | 0.00 | Not Fit |
| Chi-square (X^2)/df | ≤ 3.00 | 2.95 | Fit |
| Goodness of Fit (GFI) | ≥ 0.90 | 0.84 | Moderately Fit |
| Adjusted Goodness of Fit (AGFI) | ≥ 0.80 | 0.80 | Fit |
| Norm Fit Index (NFI) | ≥ 0.90 | 0.85 | Moderately Fit |
| Comparative Fit Index (CFI) | ≥ 0.90 | 0.90 | Fit |
| Root Mean Square Residuals (RMR) | ≤ 0.09 | 0.06 | Fit |
| Root Mean Square Error of Approximation (RMSEA) | ≤ 0.10 | 0.06 | Fit |

Source: 2015 Survey Data

The Structural Model

Structural equation modeling was developed to assess the statistical significance of the proposed hypothetical relationships between overall consumer-based brand equity and its dimensions.

Table 6: Reported Values of Model Fit for the Structural Model

| Fit Measures | Recommended Values | Values from the Model | Conclusion |
|---|--------------------|-----------------------|------------|
| Chi-square (X^2) | $P \geq 0.05$ | 0.01 | Not Fit |
| Chi-square (X^2)/df | ≤ 3.00 | 2.56 | Fit |
| Goodness of Fit (GFI) | ≥ 0.90 | 0.99 | Fit |
| Adjusted Goodness of Fit (AGFI) | ≥ 0.80 | 0.94 | Fit |
| Norm Fit Index (NFI) | ≥ 0.90 | 1.00 | Fit |
| Comparative Fit Index (CFI) | ≥ 0.90 | 1.00 | Fit |
| Root Mean Square Residuals (RMR) | ≤ 0.09 | 0.01 | Fit |
| Root Mean Square Error of Approximation (RMSEA) | ≤ 0.10 | 0.05 | Fit |

Source: 2015 Survey Data

The model fit indices provide an absolute model fit for the structural model. Goodness-of-Fit (GFI) obtained is 0.99 as against the recommended value of 0.90 and above; the obtained Adjusted Goodness-of-Fit Index (AGFI) is 0.94 as against the recommended value of 0.90 and above; Normal Fit Index (NFI) 1.00 and Comparative Fit Index (CFI) are 1.00 as against the recommended value of 0.90 and above (Table 5). Moreover, the obtained value for Root Mean Square Residuals (RMR) and Root Mean Square Error of Approximation (RMSEA) is 0.01 and 0.05 respectively as against the recommended value of 0.09 and 0.10 and below respectively (Table 6). From these information's, it is concluded that the proposed research model fits the data reasonably.

ANALYSIS AND DISCUSSION

All the hypotheses of the study were tested by structural equation model by using SPSS AMOS 21 version. The total number of hypotheses is twenty; sixteen hypotheses referred to the effects of advertising expenditures on brand equity, and four hypotheses referred to the effects of event sponsorships on the brand equity. Since all hypotheses in this study were directional, the rule of 1.65 t-values was applied as the critical value at 0.05 significant levels (Yoo, Donthu, & Lee, 2000).

Table 7: The effects of advertising spending on brand equity

| Hypothesis | From | To | Standardized Coefficient (Y Value) | T-Value | Supported/not Supported |
|------------|------------------------|--------------------|------------------------------------|---------|-------------------------|
| H1-1 | Television Advertising | Brand Awareness | 0.19 | 3.84*** | Supported |
| H1-2 | Television Advertising | Brand Associations | 0.04 | 1.11 | Not Supported |
| H1-3 | Television Advertising | Perceived Quality | 0.00 | -0.04 | Not Supported |
| H1-4 | Television Advertising | Brand Loyalty | 0.00 | -0.12 | Not Supported |
| H1-5 | Radio Advertising | Brand Awareness | -0.04 | -0.90 | Not Supported |
| H1-6 | Radio Advertising | Brand Associations | 0.01 | 0.33 | Not Supported |
| H1-7 | Radio Advertising | Perceived Quality | -0.06 | -2.11 | Supported |
| H1-8 | Radio Advertising | Brand Loyalty | -0.04 | -1.36 | Not Supported |
| H1-9 | Print Advertising | Brand Awareness | 0.01 | 0.23 | Not Supported |
| H1-10 | Print Advertising | Brand Associations | -0.08 | -2.19 | Supported |
| H1-11 | Print Advertising | Perceived Quality | 0.03 | 0.90 | Not Supported |
| H1-12 | Print Advertising | Brand Loyalty | -0.04 | -0.12 | Not Supported |
| H1-13 | Outdoor Advertising | Brand Awareness | 0.28 | 5.22*** | Supported |
| H1-14 | Outdoor Advertising | Brand Associations | 0.10 | 2.47 | Supported |
| H1-15 | Outdoor Advertising | Perceived Quality | 0.09 | 2.52 | Supported |
| H1-16 | Outdoor Advertising | Brand Loyalty | -0.01 | -0.22 | Not Supported |
| H2-1 | Event Sponsorship | Brand Awareness | 0.18 | 3.63*** | Supported |
| H2-2 | Event Sponsorship | Brand Associations | 0.12 | 3.27 | Supported |

| | | | | | |
|------|-------------------|-------------------|-------|-------|---------------|
| H2-3 | Event Sponsorship | Perceived Quality | 0.05 | 1.35 | Not Supported |
| H2-4 | Event Sponsorship | Brand Loyalty | -0.01 | -0.35 | Not Supported |

Note: *** means P value ≤ 0.001

ADVERTISING SPENDING

Television Advertising

Hypotheses H1-1, H1-2, H1-3 and H1-4 were formulated that television perceived advertising spending was likely to strengthen brand awareness, brand associations, brand perceived quality and brand loyalty. The results obtained only confirms hypothesis 3-1 ($Y=0.19$, $t\text{-value}=3.84$) consistent with general studies conducted in advertising spending studies (Aaker D. A., 1991; Cobb-Walgren, Ruble, & Donthu, 1995; Yoo, Donthu, & Lee, 2000; Villarejo-Ramos & Sanchez-Franco, 2005; Chu & Keh, 2006; Mehta & Purvis, 2006; Bravo, Fraj, & Martínez, 2007; Keller K. L., 2007; Arokiasamy, 2012). Hence, H3-1 was supported. The finding indicated television advertising frequency affected brand awareness and subsequently the creation of consumer-based brand equity. Furthermore, the study indicated that large television advertising investment help to recall and recognize the brand (Cobb-Walgren, Ruble, & Donthu, 1995); increase the scope and frequency of brand appearance, subsequently increase the level of brand awareness (Chu & Keh, 2006; Keller K. L., 2007); and increase the brand's likelihood of being included in consumers mind set (Aaker D. A., 1991; Yoo, Donthu, & Lee, 2000; Huang & Sarigöllü, 2012).

However, contrary to the proposed expectation, the result revealed the relationship from television advertising to brand associations ($Y=0.04$, $t\text{-value}=1.11$) was not significant, hence, hypothesis 1-2 was not supported. Moreover, a negative and insignificant path to perceived quality ($Y=0.00$, $t\text{-value}=-0.04$) and brand loyalty ($Y=0.00$, $t\text{-value}=-0.12$) were found; hence H1-3 and H1-4 were not supported. The study indicates in the Ethiopian context, although television is by far the most popular medium, it is losing its effectiveness in creating brand associations, perceived quality and brand loyalty.

Radio Advertising

Hypotheses H1-5, H1-6, H1-7 and H1-8 were formulated that radio advertising is likely to create brand awareness, brand associations, brand perceived quality and brand loyalty. Contrary to the proposed hypothesis, the data revealed a surprising revers relationships between radio advertising and brand perceived quality ($Y=-0.06$, $t\text{-value}=-2.11$) in the Ethiopia beer market context consistent with a general advertising study finding (Buil, de Chernatony, & Leslie, 2010). Hence, H3-7 was supported in the opposite way. The study finding might indicated that the higher the radio advertising spending intensity, the lower the perceived quality level are likely to be. A negative effect of advertising on the creation of brand equity was also shown in the previous studies and the probable mentioned cause was over advertising (Wang, Zhang, & Ouyang, 2009).

The path from radio advertising expenditures to brand associations ($Y=-0.04$, $t\text{-value}=-0.90$) and radio advertising to brand loyalty ($Y=-0.04$, $t\text{-value}=-1.36$) were not positive and

insignificant. In addition, the path from radio advertising expenditure to brand associations ($Y=0.01$, $t\text{-value}=0.33$) was positive and insignificant. Hence H3-5, H3-6 and H3-8 were not supported. Furthermore, the finding of the present study showed radio advertising investment does not necessarily enhanced brand awareness, brand associations and brand loyalty. The study findings also supported the arguments of Keller and Lehmann (2006), as they argued the amount of financial investments on marketing activities does not guarantee success in terms of brand equity creations.

Print Advertising

Hypotheses H1-9, H1-10, H1-11 and H1-12 were formulated that print advertising is likely to create brand awareness, brand associations, brand perceived quality and brand loyalty. Contrary to the proposed hypotheses, the data revealed a surprising revers relationships between print advertising and brand associations ($Y=-0.08$, $t\text{-value}=-2.19$) in the Ethiopia beer market context, consistent with general perceived advertising study (Buil, de Chernatony, & Leslie, 2010). Hence, H3-10 was supported in the opposite way. The finding might indicated the higher the print advertising frequencies, the lower the brand associations are likely to be. Negative effect of advertising spending on the creation of brand equity was registered in previous studies and the probable cause might be over advertising (Wang, Zhang, & Ouyang, 2009).

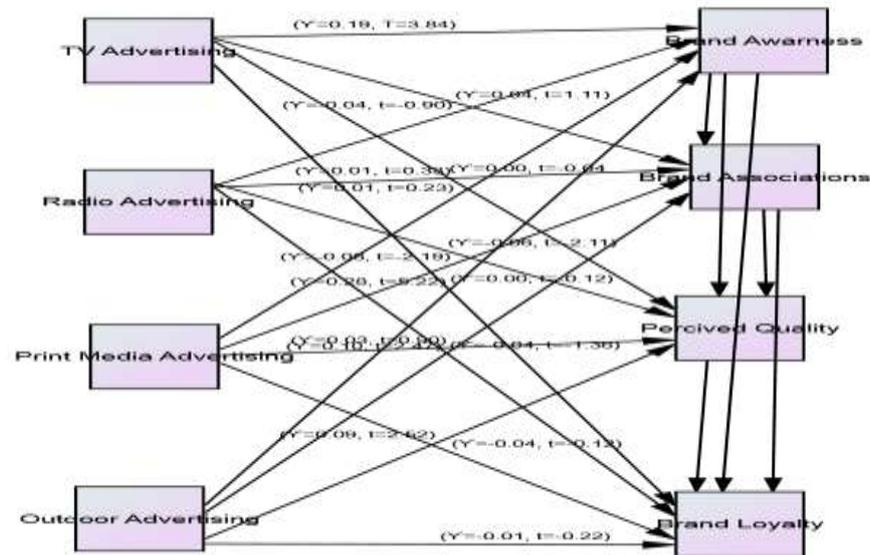
The path from print advertising expenditure to brand awareness ($Y=0.01$, $t\text{-value}=0.23$) and brand perceived quality ($Y=0.03$, $t\text{-value}=0.90$) were positive and insignificant. In addition the path from print advertising expenditures to brand loyalty ($Y=-0.04$, $t\text{-value}=-0.12$) was not positive and significant. Hence, H1-9, H1-11 and H1-12 were not supported. The study findings revealed that in the Ethiopia beer market context, print advertising expenditures does not necessarily enhanced brand awareness, perceived quality and brand loyalty.

Outdoor Advertising

Hypotheses H1-13, H1-14, H1-15 and H1-16 were formulated and tested that outdoor advertising positively affects brand awareness, brand associations, perceived quality and brand loyalty. The data in this study strongly supported the projected relationships of H1-13, H1-14 and H1-15 that are, the path to brand awareness ($Y =0.28$, $t\text{-value}=5.22$), brand associations ($Y =0.10$, $t\text{-values}=2.47$) and perceived quality ($Y =0.09$, $t\text{-value}=2.52$) to outdoor advertising were positive and significant. The present study findings showed that the higher the outdoor advertising intensity, the higher brand awareness, brand associations and perceived quality levels are likely to be. This indicates the outdoor advertising strategies used by the Ethiopian brewery industry were more effective in improving and creating brand awareness, creating strong, unique and favorable brand association and in formulating positive perceived quality. Furthermore, outdoor advertising frequencies affect brand awareness, brand associations and brand perceived quality and subsequently the creation of consumer-based brand equity.

A negative insignificant path was found to brand loyalty ($Y =-0.01$, $t\text{-value}=-0.22$) from outdoor advertising. Hence, H1-16 was not supported. The finding indicated outdoor advertising investments does not necessarily enhanced brand loyalty. Finally, the study findings indicated that compared with television, radio, print and outdoor advertising spending intensity, outdoor advertising spending is more effective in creating brand equity.

Relationships from Advertising Expenditures to Brand Equity Dimensions



Event Sponsorship

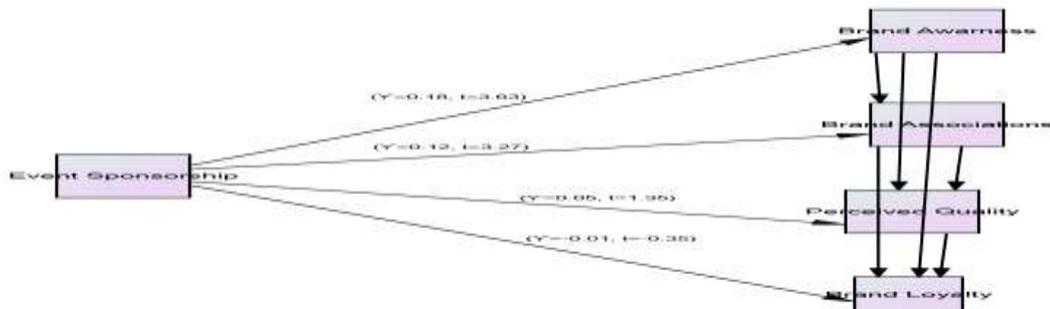
Event sponsorship, part of event marketing, is one alternative communication platform that attracted increasing attention from brand researchers (Schmitt, Rogers, & Vrotsos, 2003) because events allow for direct, highly interactive, and local consumer-brand encounters where consumers can experience the brand in an immediate way; hence, scholars refer event marketing as “experiential marketing” (Zarantonello & Schmitt, 2013). It is one of the conventional and appealing tools that have a potential to overcome media clutters. Scholars have found the effects of event sponsorship on brand (Cornwell & Maignan, 1998; Walliser, 2003) and its contribution on the creation of brand equity (Keller K. L., 2008; Keller, Parameswaran, & Jacob, 2011).

The path to brand awareness ($Y=0.18$, $t\text{-value}=3.63$) from event sponsorship is positive and significant; consistent with previous findings (Meenaghan, 1996; Gwinner, 1997; Hoek, Gendall, Jeffcoat, & Orsman, 1997; Gwinner & Eaton, 1999; Keller, 2000; Pham & Johar, 2001; Cliffe, 2004; Cornwell, Weeks, & Roy, 2005; Cornwell, Humphreys, Maguire, Weeks, & Tellegen, 2006; Herrmann, Walliser, & Kacha, 2011). In addition, the effect of event sponsorship on brand associations is also positive and significant ($Y=0.12$, $t\text{-value}=3.27$); consistent with (Keller, 1993; Meenaghan, 1996; Hoek, Gendall, Jeffcoat, & Orsman, 1997; Gwinner & Eaton, 1999; Johar & Pham, 1999; Irwin, Lachowetz, Cornwell, & Clark, 2003; Close, Finney, Lacey, & Sneath, 2006; Henseler, Wilson, & Westberg, 2011; Keller, Parameswaran, & Jacob, 2011). Hence, H2-1 and H2-2 were supported. The study finding indicated that event sponsorship positively affecting the creation of consumer-based brand equity by influencing brand awareness and brand associations in the Ethiopian brewery industry.

On the other hand, the path to perceived quality ($Y=0.05$, $t\text{-value}=1.35$) from event sponsorship were weaker and insignificant. A negative path and insignificant relationship were also found to brand loyalty ($Y=-0.01$, $t\text{-value}=-0.35$) from event sponsorship; hence H2-3 and H2-4 were

not supported. The findings indicated that event sponsorship in Ethiopia is not effective in formulating a good perceived quality and creating loyal consumers.

Relationships form Event Sponsorship to Brand Equity Dimensions



MANAGERIAL IMPLICATIONS

Managers should aware of the alternative media and develop effective marketing communication program to create a strong, favorable and unique awareness, brand associations, perceived quality and brand loyalty, because each alternatives affecting consumer-based equity creations differently. In addition, marketing managers should have knowledge on towards the effects of alternative perceived advertising media frequency on consumers' perceptions and behavior. As an example, television advertising spending perceived by consumers improves brand awareness, but not enough to influence positively brand associations, brand perceive quality and brand loyalty. Furthermore, brand managers should have knowledge towards the effects of event sponsorship on consumer perception and behavior. The study indicated that event sponsorship has a positive influence on the first two dimensions of consumer-based brand equity (brand awareness and brand associations) but no effect on brand perceived quality and brand loyalty.

SUMMERY

The study findings revealed that some of the marketing communication activities affecting the creation of consumer-based brand equity positively with different level of intesnity; some other marketing communication elements affecting the cretaiion of consumer-based brand equity negatively; and some others marketing communication actions does not have any impct on the creation of consumer-based brand equity. With regrading to perceived advertising spending, consumers' perceptions towards perceived television advertsing spending has a positive effect on brand awaness; print advertising spending has a positive effect on brand awaness; and outdoor advertsing spending has a positive effect on brand awaness, brand associations and brand percived quality; indicating outdoor advertisinh has more effect on the creation of consumer-based brand equity in the Ethiopian brewery industry. On the contrary, consumers' perceived radio advertsing frequency has a negative effect on percived quality; and print advertising spending has a negative effect on brand associations. With regarding to event sponsorships, the study come up with the following inferences; that are, consumers' event sponsorship perception has a positive effect on brand awaness and brand associations.

LIMITATIONS AND DIRECTION FOR FUTURE RESERCHS

The current study examined the effects of individual advertising spending and event sponsorship variable and does not examine the interactions the variables. So that, future research needed to examine the interaction effect and examine other marketing communication effects. Besides, since, the current study is limited to beer product; future researches should undertaking in different product categories in order to enhance the generalizability of the findings in Ethiopian context. Furthermore, the future research should focus on actual measures of marketing communication activities and combine actual measures with perceptual measure to have a full picture of brand equity.

REFERENCES

- Aaker, D. A. (1991). *Managing Brand Equity*. New York, N.Y: The Free Press.
- Agres, S. J., & Dubitsky, T. M. (1996). Changing needs for brands. *Journal of Advertising Research*, 36(1), 21-30.
- Ailawadi, K. L., Donald, R. L., & Scott, A. N. (2003). "Revenue premium as an outcome measure of brand equity". *Journal of Marketing*, 6(October),1-17.
- Ataman, M. B., Van Heerde, H., & Mela, C. F. (2010). The long-term effect of marketing strategy on brand sales. *Journal of Marketing Research*, 47(5),866–82.
- Baldinger, A. L. (1992). "What CEOs Are Saying About Brand Equity: A Call to Action For Researchers.". *Journal of Advertising Research*, 32 (July/August), 6-12.
- Barwise, P. (1993). "Brand equity: snark or boojum?". *International Journal of Research in Marketing*, 10 (1), 93-104.
- Batra, R., Myers, J. G., & Aaker, D. A. (1996). *Advertising Management*. Englewood Cliffs (NJ): Prentice-Hall.
- Bendixen , M., Bukasa , K., & Abraat, R. (2003). Brand Equity in the Business-to- Business Market. *Industrial Marketing Management* , 33, 371-380.
- Bollen, K. A. (1989). '*Structural Equations with Latent Variables*'. New York, NY: John Wiley & Sons .
- Boulding, W., Eunky, L., & Richard, S. (1994). "Mastering the mix: Do advertising, promotion and sales force activities lead to differentiation?". *Journal of Marketing Research*, 31, 159–172.
- Buil, I. B., de Chernatony, L., & Leslie, E. (2010). The Effect of Advertising and Sales Promotions on Brand Equity. *The 6th Thought Leaders in Brand Management International Conference*, (p. 14).
- Buil, I., de Chernatony, L., & Martinez, E. (2008). A cross-national validation of the consumer-based brand equity scale. *Journal of Product & Brand Management*, 17(6),384– 392.
- Chaudhuri, A., & Holbrook, M. B. (2001). "The chain of effects from brand trust and brand affect to brand performance: the role of brand loyalty". *Journal of Marketing*, 65(April), 81-93.
- Chou, C., & Bentler, P. M. (1995). *Estimates and tests in structural equations modeling, in Hoyle, R.H. (Ed.), Structural Equation Modeling: Concepts, Issues and Applications*. Thousand Oaks, CA: Sage Publications.
- Chu, S., & Keh, H. T. (2006). Brand Value Creation: Analysis of the Interbrand-Business Week Brand Value Rankings. *Marketing Letters 2006*, 17, 323-331.
- Cobb-Walgren, C. J., Ruble, C. A., & Donthu, N. (1995). "Brand equity, brand preference, and purchase intent". *Journal of Advertising*, 24(3).

- Cornwell, T. B., & Maignan, I. (1998). "An international review of sponsorship research". *Journal of Advertising* , 27(1), 1-21.
- Crimmins, J., & Horn, M. (1996). Sponsorship: From management ego trip to marketing success. *Journal of Advertising Research*, 36(4), 11-21.
- Dawar, N., & Parker, P. (1994). "Marketing universals: consumers' use of brand name, price, physical appearance, and retailer reputation as signals of product quality". *Journal of Marketing*, 58 (2), 81-95.
- de Chernatony, L. (2006). *From Brand Vision to Brand Evaluation. Strategically Building and Sustaining Brands*. Butterworth Heinemann: Oxford.
- Delgado-Ballester, E., & Munuera-Aleman, J. L. (2001). Brand trust in the context of consumer loyalty. *European Journal of Marketing*, 35(11/12), 1238–1258.
- Dick, a., & Basu, K. (1994). Customer Loyalty: Towards an Integrated Conceptual Framework. *Journal of the Academic Marketing Science*, 22(2), 99-114.
- Ehrenberg, A., Goodhardt, G., & Barwise, T. (1990). Double jeopardy revisited. *The Journal of Marketing* , 54, 82–91.
- Fornell , C., & Larcker, D. F. (1981). Evaluating structural equation models with unobservable variables and measurement error. *Journal of Marketing Research*, 18(1), 39-50.
- Graeff, T. R. (1997). Consumption situations and the effects of brand image on consumers' brand evaluations. *Psychology & Marketing*, 14(1), 49-69.
- Gwinner, K. P., & Eaton, J. (1999). "Building brand image through event sponsorship: The role of image transfer". *Journal of Advertising*.
- Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2010). *Multivariate data analysis: A global perspective (7th ed.)*. Upper Saddle River, New Jersey: Prentice Hall.
- Hoek, J., Gendall, P., Jeffcoat, M., & Orsman, D. (1997). "Sponsorship and advertising: a comparison of their effects",. *Journal of Marketing Communications*, 3,21-32.
- Hoyle, R. H., & Panter, A. (1995). *Writing about structural equation models, Structural Equation Modeling: Concepts, Issues, and Applications*. Sage: Thousand Oaks, CA.
- Huang, R., & Sarigöllü, E. (2012). "How brand awareness relates to market outcome brand equity, and the marketing mix". *Journal of Business Research*, 65, 92–99.
- Kamakura, W. A., & Russell, G. J. (1991). *Measuring Consumer Perceptions of Brand Quality with Scanner Data: Implications for Brand Equity, Report Number 91-122*. Cambridge, MA: Marketing Science Institute.
- Kamakura, W. A., & Russell., G. J. (1993). Measuring Brand Value With Scanner Data. *International Journal of Research in Marketing*, 10 (March), 9-21.
- Kazemi, A., Hosseini, S. Y., & Moradi , M. (2013). An Analysis of Influential Factors of Brand Equity and Its Impact on Consumer Buying Decision-The Selected Branches of Mellat Bank in Bushehr City as Case Study. *International Journal of Academic Research in Business and Social Sciences* , 3(11), 422-432.
- Keller, K. (2003). *Strategic Brand Management: Building, Measuring and Managing BrandEquity, Second Edition*. New Jersey: Prentice Hall.
- Keller, K. L. (2007). *Strategic brand management: Building, measuring, and managing brand equity. 3rd ed*. New York: Prentice Hall.
- Keller, K. L. (2008). *Strategic Brand Management -Building, Measuring, and Managing Brand Equity*. New Jersey: Pearson Prentice Hall.
- Keller, K. L., Parameswaran, M. G., & Jacob, I. (2011). *Strategic Brand Management: building, measuring, and managing Brand Equity. (3rd ed.)*. New Delhi: Pearson Education, Inc.

- Kim, J. I., & Hyun, Y. J. (2011). A Model to Investigate the Influence of marketing-mix Efforts and Corporate Image on Brand Equity in the IT Software Sector. *Industrial Marketing Management*, 40(3), 424-438.
- Kirmani, A., & Wright, P. (1989). Money Talks: Perceived Advertising Expenditures and Expected Product Quality. *Journal of Consumer Research*, 16(December), 344-353.
- Kotler, P. (2000). *Marketing Management*. Englewood Cliffs, N.J.: Prentice Hall.
- Kotler, P., & Keller, K. L. (2006). *Marketing management. 12th ed.* Upper saddle river, New Jersey: Pearson education, Inc.
- Kotler, P., & Keller, K. L. (2012). *Marketing Management, 14th Ed.* Upper Saddle River, New Jersey: Prentice Hall.
- Krishnan, H. S. (1996). Characteristics of memory associations: a consumer-based brand equity perspective. *International Journal of Research in Marketing*, 13:389-405.
- Martensen, A., Gronholdt, L., Bendtsen, L., & Jensen, M. J. (2007). "Application of a model for the effectiveness of event marketing". *Journal of Advertising Research*, 47(3), 283-301.
- McDonald, R. P. (1978). "A simple comprehensive model for the analysis of covariance structures,". *British Journal of Mathematical and Statistical Psychology*, 37, 234-251.
- Meenaghan, T. (1996). "Ambush marketing: a threat to corporate sponsorship". *Sloan Management Review*, 38, 103-14.
- Morton, J. (1994). Predicating brand preference. *Journal of Marketing Management*, 2(4), 32-44.
- Mutsikiwa, M., Dhliwayo, K., & Basera, C. H. (2013). The Impact of Advertising on Building Brand Equity: A Case of Zimbabwean Universities. *European Journal of Business and Management*, 5(9), 197-210.
- Netemeyer, R., Krishnan, B., Pullig, C., Wang, G., Yagci, M., Dean, D., et al. (2004). Developing and validating measures of facets of customer-based brand equity. *Journal of Business Research*, 57, 209-224.
- Nunnally, J. C., & Bernstein, I. H. (1994). *Psychometric Theory (3rd ed.)*. New York: McGraw-Hill.
- Oliver, R. L. (1999). Whence consumer loyalty. *Journal of Marketing*, 63, 33-44.
- Park, C. S., & Srinivasan, V. (1994). "A survey based method for measuring and understanding brand equity and its extendibility,". *Journal of Marketing Research*, 31, 271-288.
- Rangaswamy, A., Burke, R., & Oliva, T. A. (1993). Brand Equity and the Extendibility of Brand Names. *International Journal of Research in Marketing*, 10 (March), 61-75.
- Schmitt, B. H., Rogers, D. L., & Vrotsos, K. (2003). *There's no business that's not show business: marketing in an experience culture*. Upper Saddle River, NJ: Financial Times Prentice Hall.
- Sequeira, A. H., & Mohan, B. C. (2012). Customer-Based Brand Equity in the Fast Moving Consumer Goods Industry in India. *International Journal of Management*, 1(4), 1-19.
- Sneath, J. Z., Finney, Z. R., & Close, A. G. (2005). "An IMC approach to event marketing: the effects of sponsorship and experience on customer attitudes". *Journal of Advertising Research*, 45(4), 373-381.
- Soberman, D. A. (2009). Marketing agencies, media experts and sales agents: helping competitive firms improve the effectiveness of marketing. *International Journal of Research in Marketing*, 26, 21-33.
- Srivastava, R. K., & Shocker, A. D. (1991). *Brand equity: A perspective on its meaning and measurement report, No. 91-124, Working Paper Series*. Cambridge, MA: Marketing Science Institute.

- Taylor, S. A., Celuch, K., & Goodwin, S. (2004). The importance of brand equity to customer loyalty. *Journal of Product & Brand Management*, 13(4), 217–227.
- Taylor, S., & Todd, P. A. (1995). Understanding Information Technology Usage: A Test of Competing Models. *Information Systems Research*, 6(2), 144-176.
- Tong, X., & Hawley, J. M. (2009). Measuring customer-based brand equity: empirical evidence from the sportswear market in China. *Journal of Product & Brand Management*, 18(4), 262–271.
- Vazquez, R., Del Rio, A. B., & Iglesias, V. (2002). Consumer-based brand equity: development and validation of a measurement instrument. *Journal of Marketing Management*, 18(½), 27-49.
- Villarejo-Ramos, A., & Sanchez-Franco, M. (2005). The impact of market- ing communication and price promotion on brand equity. *Journal of Brand Management*, 12, 431–444.
- Walliser, B. (2003). " An international review of sponsorship research: extension and update". *International Journal of Advertising* , 22(1), 5-40.
- Wang, F., Zhang, X.-P., & Ouyang, M. (2009). Does advertising create sustained firm value? The capitalization of brand intangible. *Journal of the Academy of Marketing Science*, 37, 130–143.
- Wang, H., Wei, Y., & Yu, C. (2008). Global brand equity model: customer-based with product-market outcome approaches. *Journal of Product Management*, 17(5),305-316.
- Xu, J. B., & Chen, A. (2010). A conceptual framework of hotel experience and customers-based brand equity. *International Journal of Contemporary Hospitality Management*, 22(2), 174-193.
- Yoo, B. H., Donthu, N., & Lee, S. H. (2000). An examination of selected marketing mix elements and brand equity. *Journal of the Academy of Marketing Science*, 28(2), 195-211.
- Yoo, B., & Donthu, N. (2001). Developing and validating multidimensional consumer-based brand equity scale. *Journal of Business Research*, 52(1), 1-14.
- Yoo, B., Donthu, N., & Lee, S. (2000). An examination of selected marketing mix elements and brand equity. *Academy of Marketing Science*, 28(2), 195-211.
- Zarantonello, L., & Schmitt, B. H. (2013). "The impact of event marketing on brand equity: the mediating roles of brand experience and brand attitude". *International Journal of Advertising* , 32(2),255-280.
- Zeithaml, V. A. (1988). "Consumer Perceptions of Price, Quality, and Value: A Means-End Model and Synthesis of Evidence.". *Journal of Marketing*, 52 (July): 2-22.